

Fee Schedule, 2023



Home Care Package subsidy rates

Home Care Package level	Daily subsidy rate
Level 1	\$28.14
Level 2	\$49.49
Level 3	\$107.70
Level 4	\$163.27

These rates indicate the daily contribution is accrued for your home care package. The amounts displayed were current at 1 July 2023, and are subject to change. Please visit the [Department of Health and Aged Care](#) for regular updates on package subsidies, including supplements. For information relating to income testing thresholds please visit the Department's [Schedule of Fees and Charges for Home Care](#).

Our Common Services¹

	Weekdays 6am to 4pm	Weekdays 4pm to 8pm	Overnight (inactive sleepover ²)	Saturday 6am to 8pm	Sunday 6am to 8pm	Public holiday
Personal Care and Social Support	\$70	\$81	\$310	\$105	\$140	\$175
Domestic (cleaning) support	\$70	\$81	Not applicable	\$105	\$140	\$175
Registered nurse	\$130	\$158	Not applicable	\$195	\$260	\$325
Enrolled nurse	\$100	\$115	Not applicable	\$150	\$200	\$250
Transport (including staff travel costs)	\$1.20 per kilometre (anytime)					
Consumables	At cost					

¹ Service fees apply to Home Care Package holders, and private clients. Rates listed are calculated per hour.

² Active sleepovers will incur additional fees at the applicable hourly rate

Administrative costs

Administrative costs are charged daily. You may choose for Bundaleer to manage your Home Care Package, or partially self-manage your funds and services. Eligibility criteria applies.

	Managed by Bundaleer		Partially self-managed by you	
	Package Management	Case Management	Package Management	Case Management
Level 1	\$3	\$4	\$3	\$2
Level 2	\$5	\$7.50	\$5	\$4
Level 3	\$10	\$17	\$10	\$9
Level 4	\$16	\$23	\$16	\$15

Case (or Care) Management: The level of case management tends to increase as your care needs, and package levels, increase. Our case management fees cover approximately 1-hour case management per fortnight for Level 1, 2-hours per fortnight for Level 2, 3-hours per fortnight for Level 3, and 4-hours per fortnight for Level 4.

Basic Daily Fees: Bundaleer do not charge any Basic Daily Fee.

Cancellation notice: Full service fees apply where less than 48-hours' notice is given to a change of service.

Minimum charge for service: A minimum one-hour charge is applied to all service bookings, and in 30-minute increments thereafter.

Third-party services: Should you receive services from anyone other than Bundaleer, invoices must be addressed to Bundaleer Care Operations. Third-party providers must also adhere to our compliance standards for funds to be allocated from a Home Care Package.

We're here to help. We provide FREE support to contact My Aged Care about your funding eligibility.

You can speak with a member of our Home Care Team by phoning (02) 6586 9490 from Monday to Friday 8:30am to 4:30pm, or email homecare@bundaleer.org.au.